

Updating the Firmware on Axis EN

NOTE: Please ensure you have downloaded a fresh copy of the panel's configuration before initiating the firmware flash upgrade.

Step-by-step Guide

1. Download Flash Programmer V2.1

- Visit this link to request the required software and fill in your details
- <https://www.advancedco.com/customer-support/technical-support/>

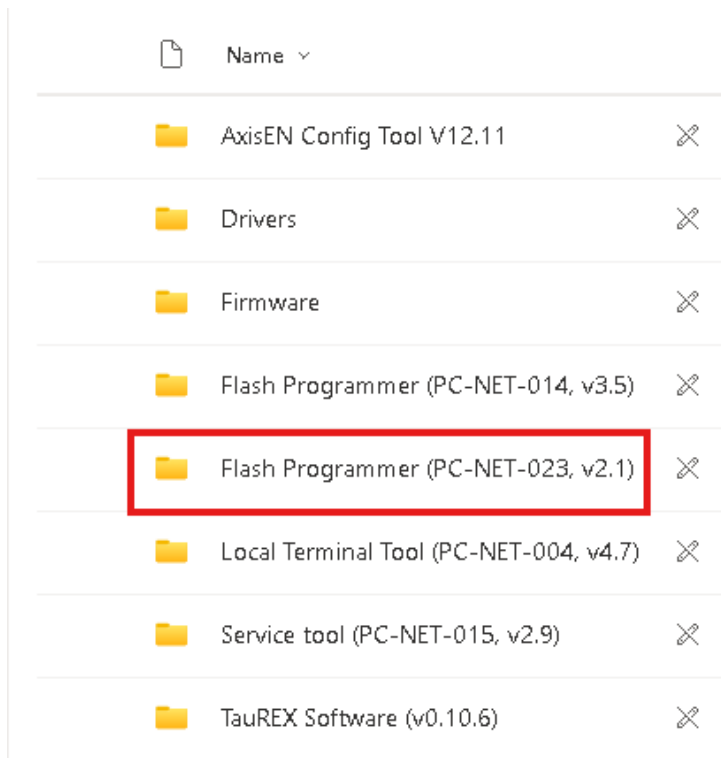
Access our Latest Software

Click on the relevant button below to **download** or **request** software, depending on your requirements.
If you need any support, please call our Technical Support team: +44 (0)345 894 7000

 MxPro and other software Download >	 Axis AX software Request >	 Axis EN software Request >
Click on the relevant button below to find out what's included in the latest versions of software and panel firmware.		
 ConfigTool Releases View >	 MxPro 5 Firmware Releases View >	 Axis EN Firmware Releases View >

2. Install the Flasher Tool (the download software for Gen 2 panels)

- You will receive the Axis EN software pack by email from Advanced technical support
- Once you've received it, locate the Flash Programmer PC-NET-023 V2.1, and download and install the setup file within it

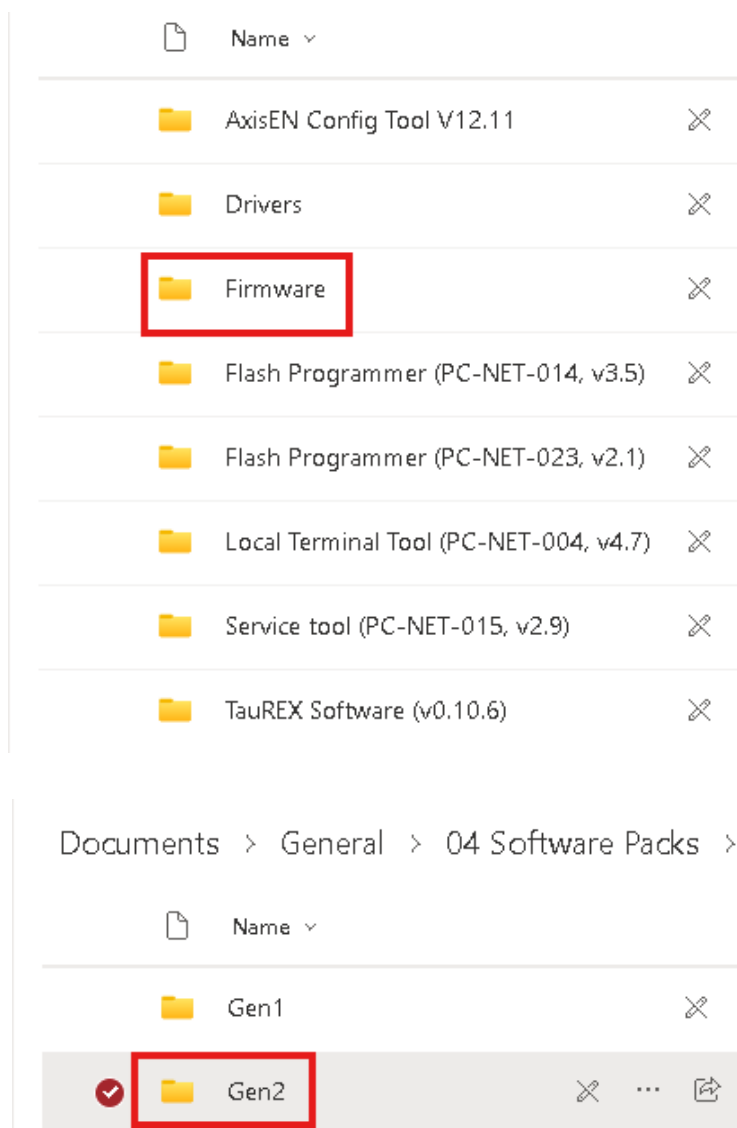


	Name ▾	
	AxisEN Config Tool V12.11	
	Drivers	
	Firmware	
	Flash Programmer (PC-NET-014, v3.5)	
	Flash Programmer (PC-NET-023, v2.1)	
	Local Terminal Tool (PC-NET-004, v4.7)	
	Service tool (PC-NET-015, v2.9)	
	TauREX Software (v0.10.6)	

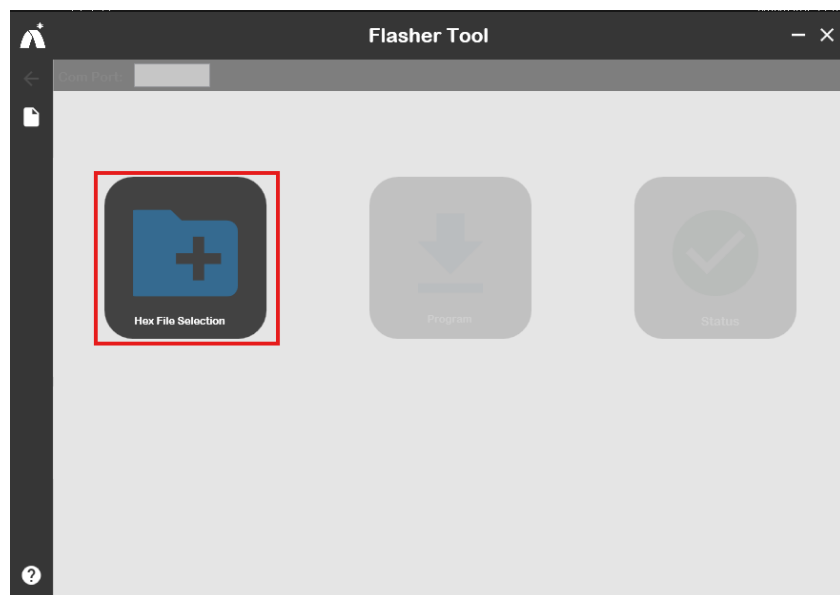
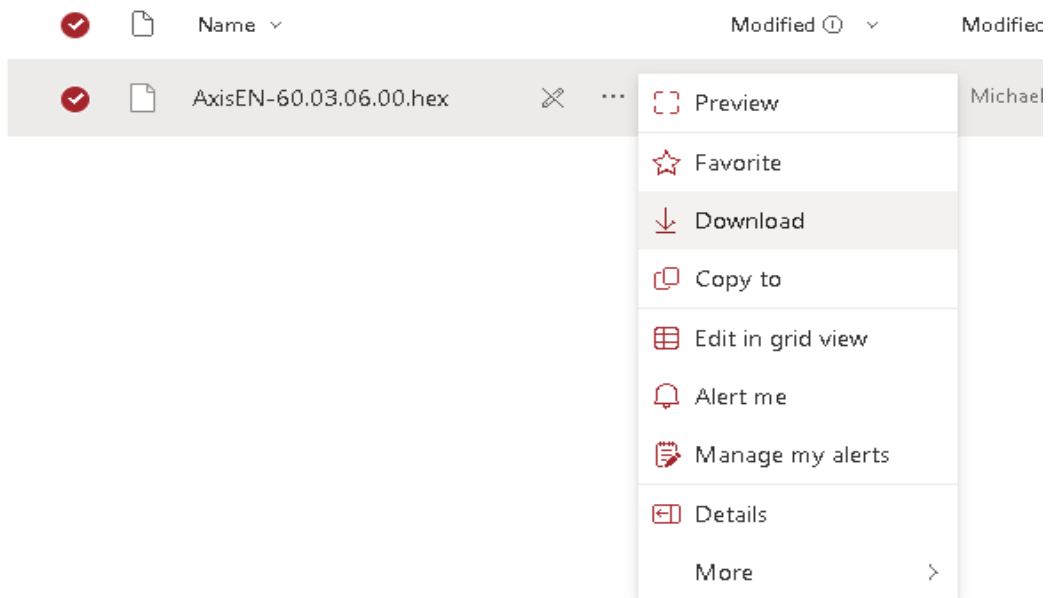
- Run the Flash Programmer V2.1

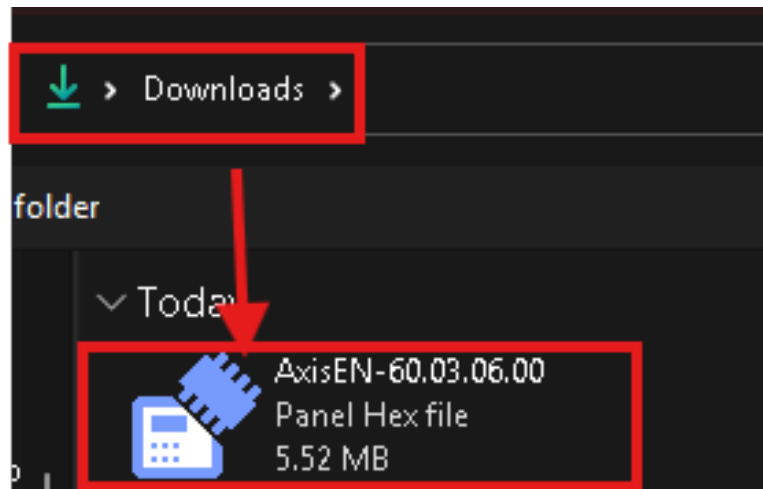
3. Firmware Selection

- The latest firmware will be included in the software pack you downloaded (see pack below)
- Load the firmware into the Flasher Tool



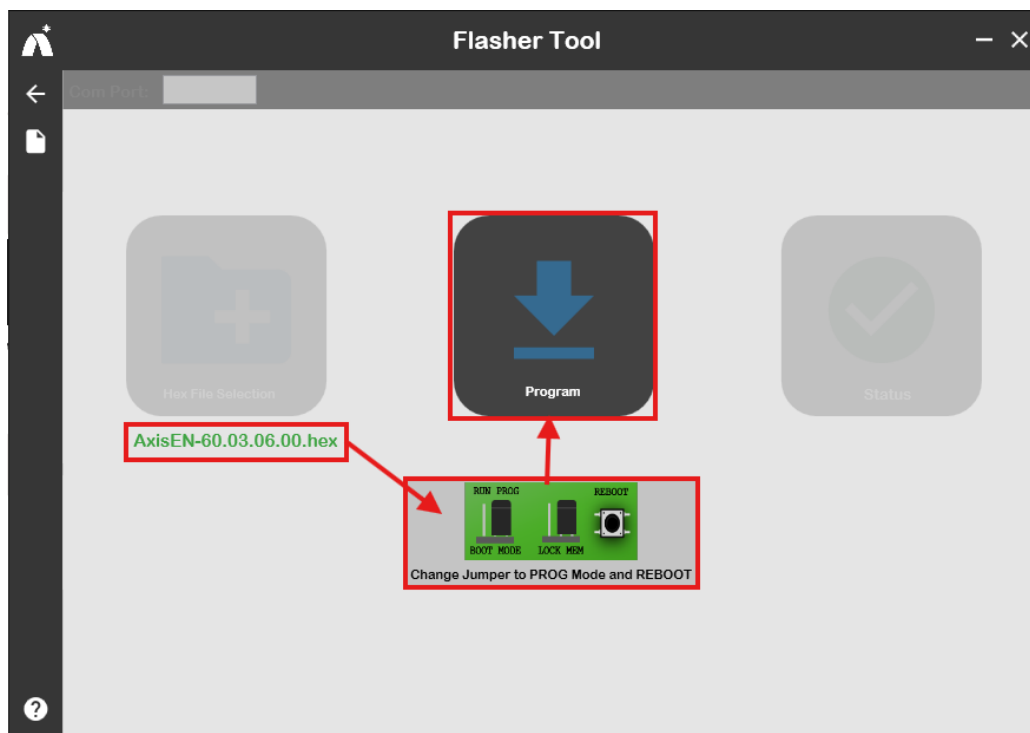
Documents > General > 04 Software Packs > AxisEN software pack





4. Panel Preparation

- Ensure both jumpers on the bottom right of the PCB are set to **PROG MODE** and **UNLOCK POSITION**
- Press the **REBOOT** button once
- Immediately click **Program** in the flasher tool (timing is critical here)



5. Final Steps

- Once the loading bar completes, return the jumper to **RUN MODE**
- Reboot the panel again
- Your panel will now initialise with the newly-uploaded firmware

