

Updating the firmware on MxPro 5










Step-by-step Guide

1. Download flash programmer V2.1

Visit this link to download the software:


www.advancedco.com/customer-support/technical-support/software-download

Individual Software

 ConfigTool v12.11 (PC-NET-022) Download	 Flash Programmer v2.1 (PC-NET-023) For MxPro 5 (Gen 2) & Go panels Including firmware files Download	 Flash Programmer v3.2 (PC-NET-014) For MxPro 5 (Gen 1) panels Including firmware files Download
 TerminalTool v4.7 (PC-NET-004) Download	 USB Drivers Download	 ServiceTool v2.9 (PC-NET-015) Download
 LogoTool v2.22 (PC-NET-007) Download	 Graphics Software (PC-NET-005) Download	 MapApp v1.04 (PC-NET-020) For TouchControl Download

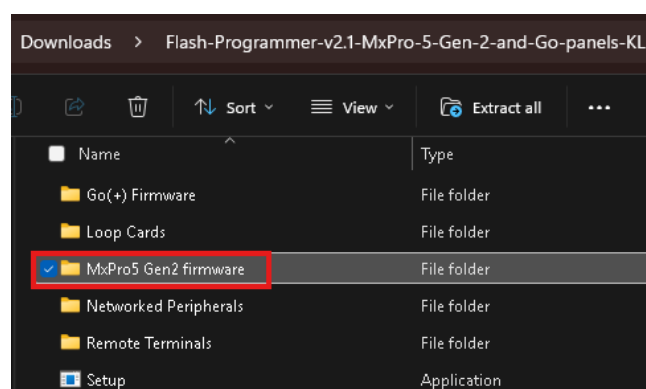
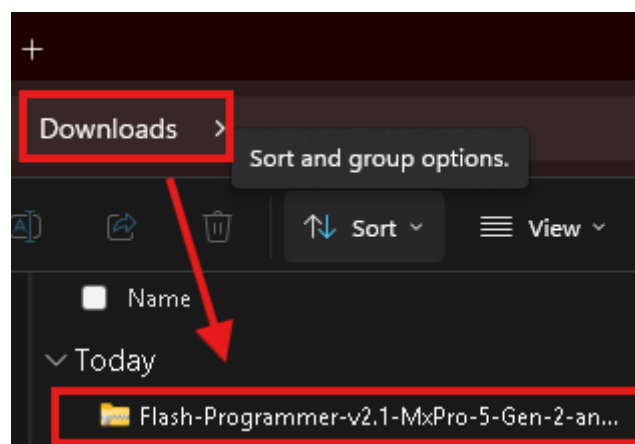
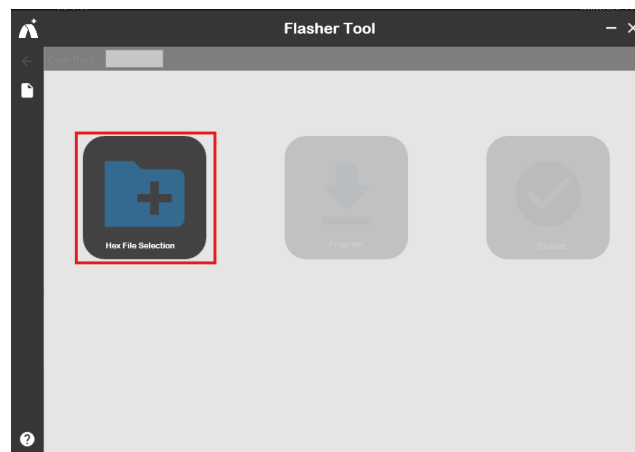
2. Install the Flasher Tool (the download software for Gen 2 panels)

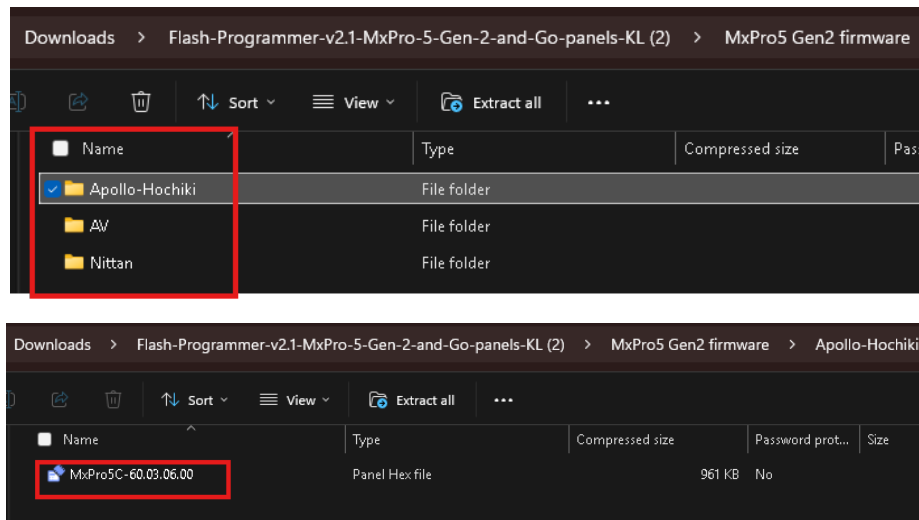
Locate the setup file in the downloaded folder and complete the installation.

Name	Type
Go(+) Firmware	File folder
Loop Cards	File folder
MxPro5 Gen2 firmware	File folder
Networked Peripherals	File folder
Remote Terminals	File folder
 Setup	Application

3. Firmware Selection

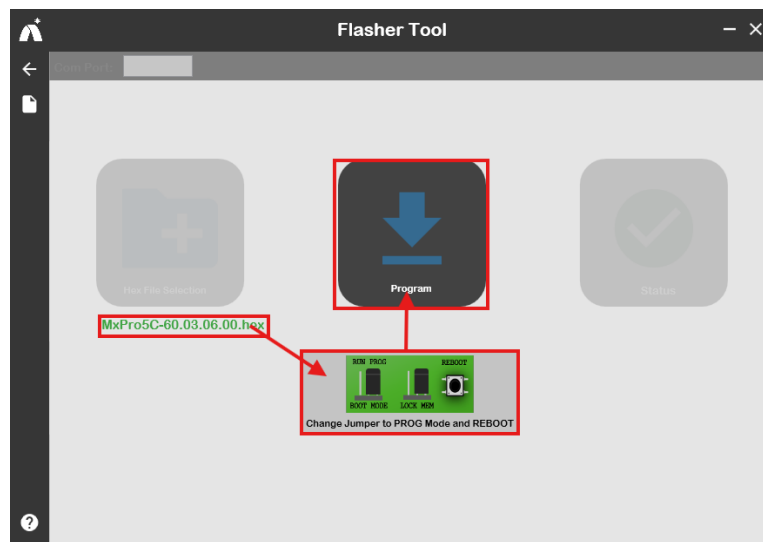
- Open the firmware file within the Flasher Tool.
- Choose the correct firmware version based on the protocol used by your panel.





4. Panel Preparation

- Ensure both jumpers on the bottom right of the PCB are set to **RUN MODE** and **UNLOCK POSITION**.
- Press the **REBOOT** button once.
- Immediately click **Program** in the flasher tool (timing is critical here).



5. Final Steps

- Once the loading bar completes, return the jumper to **RUN MODE**.
- Reboot the panel again.
- Your panel will now initialise with the newly uploaded firmware.

