


Ordering AdvancedLive


This guide outlines the initial steps needed to order AdvancedLive and set up an account.



Quote to you

- **We** provide quotation to you for hardware, setup and maps (optional)
- This includes details of annual subscription that your customer will set up directly with Advanced






Quote to your customer

- **You** provide quotation to your customer for AdvancedLive – including hardware, setup and maps (optional)
- **You** pass on price for annual subscription service which will be direct between Advanced and your customer
- **Your customer** accepts your quotation and the proposed annual subscription price






Ordering

- **You** place order with us covering:
 - Hardware
 - Setup
 - Site information
 - Your customer contact details
 - Maps (optional)





Service Setup


- **We** configure the fire system data and panel connectivity



Hardware


- **We** dispatch hardware to you
- **We** issue invoice to you for hardware





Setup Complete


- **We** issue invoice to you for setup
- Maps (optional) – **We** configure fire system data to floor maps



Hardware Installation

- **You** fit hardware on site





Access

- **We** provide access to AdvancedLive for your customer
- **We** issue invoice direct to your customer for annual recurring subscription
- Maps (optional) – **We** issue invoice to you for maps

If you have any questions, please contact:
enquiries@advancedco.com