

The Bridges Balliol Business Park Newcastle upon Tyne NE12 8EW UK

Tel: +44 (0)345 894 7000 Web: www.advancedco.com

Mean Time Between Failure Support Statement

Quality and reliability are our watchwords, ensuring peace of mind long after goods have been delivered.

To underpin this commitment, all Advanced products are covered by a warranty period of *three years* from the date of dispatch.

We deliver on our commitment to creating a safer, more sustainable future by making all Advanced products in state-of-the-art facilities at our UK manufacturing headquarters using components and materials carefully selected for their quality and performance.

From design, manufacture and dispatch through to the dedicated technical and customer support we provide for the lifetime of our products, our focus is on dependability. At multiple stages of production, our products are rigorously and systematically tested to a range of exacting industry standards.

The calculation of the Mean Time Between Failure (MTBF) for Advanced manufactured products is based on the performance of the electronic components used within them when subject to extreme conditions.

• For Advanced products, MTBF equates to 10 years for the most heavily stressed component when used under typical operating conditions, based on an ambient temperature of 25°C.

Please note, lower or higher temperatures could significantly affect the stated MTBF.

For further details, please contact the Advanced Quality team at quality@advancedco.com.

Antonio Telesca Managing Director

27th February 2024